

# Minutes

## Network Provider Relations Meeting

### Facilitator: Twylla Abrahamson

### August 8, 2007

#### Check-In: Attendees

Twylla Abrahamson, Tom Lind, Eric Branson, Nicole Paul, Honey Cowan, and Mary Coleman

**Review of Minutes:** Minutes approved.

#### Announcements/Information

- Nicole gave details about a new Sierra Family Services program being held at their Roseville office.
- Eric Branson is covering for Lisa Grimaldi this week while she is on vacation.
- Reviewed draft letter to the Quality Improvement Committee requesting rate increases for Network Providers. Nicole is the Network Provider Relations Committee representative and will present the letter to the QIC. When letter is ready to be sent for input from all providers, Nicole will send the letter to Mary who will provide her with email addresses and Nicole will send it to all providers. Nicole stated that she will not give the impression that it is coming from all providers if some opt out.
- Nicole distributed a draft of the Network Connection Newsletter for review. Tom and Twylla will provide additional articles.
- Avatar MSO went live August 1, 2007. Reminder to all that MSO may initially cause a delay in payment to Network Providers, but will expedite payments in the future.
- The date for the Network Provider Collaborative will be October 18, 2007. We have not confirmed our speakers but will have this information at our September meeting. Wally emailed Teresa Rasor from Lincoln Lighthouse to see if she would be a guest speaker. Twylla created a draft agenda: introductions; a description of this committee soliciting participants through information about when we meet, what we do, and county functions; MSO updates and where we are in the process; and what's new.
- Managed Care Unit has a new URL. The forms providers use are accessible on this webpage, including the new draft Network Provider Manual. Providers are asked to review the website and bring any questions to the next Network Provider Committee meeting. The website is:  
<http://www.placer.ca.gov/Departments/hhs/Managed%20Care.aspx>
- Twylla explained Child Welfare eligibility in CalWorks arena and the STOP funding source.

#### Action Items/Information

- Twylla and Tom will get newsletter articles to Nicole Paul.
- Continue to brainstorm ideas for recruiting new members to the Network Provider Committee.
- Continue to discuss additional areas of specialized practice to be added to credentialing packet.
- Reminder to Network Providers that they must attach a copy of the Service Authorization to the CMS 1500 when billing. Please remember to use the new CMS 1500 forms.

Providers are reminded that the original authorization is their contract copy and providers should only attach a copy to their billing.

- Continue to discuss credentialing criteria; cleanliness of private practice office, willingness to do next day assessments, submitting current license and insurance on yearly anniversary date to re-credential.
- Nurtured Heart website: [www.difficultchild.com](http://www.difficultchild.com)
- Reminder: To download Managed Care forms, use the new URL:  
<http://www.placer.ca.gov/Departments/hhs/Managed%20Care.aspx>

**Next Meeting:** September 12, 2007 at 10:30 a.m., Nevada Street Conference Room